

TIPS WHEN ORDERING THROUGH OUR TEAM STORES

- ORDER IN A TIMELY MATTER, **WE WILL NOT ACCEPT LATE ORDERS.** LIFE IS BUSY! ORDER RIGHT AWAY IF YOU TEND TO FORGET.
- WE SEND TEXT AND EMAIL NOTIFICATIONS WHEN THE ORDER IS READY. USE YOUR CELL NUMBER AND MAKE SURE YOUR EMAIL IS CORRECT AND ONE YOU USE!
- PLEASE ORDER THROUGH THE ONLINE LINK. NOT ONLY DOES THIS REDUCE TIME AND ERROR, IT KEEPS EACH STORE ORGANIZED, GIVES US A PACKING SLIP, GIVES US MULTIPLE WAYS TO CONTACT YOU, KEEPS OUR BOOKS STRAIGHT, ACCURATE FUNDRAISING FUNDS, AND WE PAID FOR THE PROGRAM. YOU GET THE POINT! **WE WILL NO LONGER ACCEPT TEAM STORE ORDERS IN PERSON.**
- WE WILL NOT RESPOND TO MESSAGES ASKING IF THE ORDERS ARE READY. THE CLOSE DATE IS POSTED ON EACH STORE, MOST TEAMS WILL ALSO MENTION WHEN THE ORDERS WILL BE PICKED UP/DELIVERED. YOU WILL RECEIVE NOTIFICATIONS WHEN THE ORDERS ARE FULLFILLED. TYPICAL TURNAROUND IS 1-2 WEEKS FROM THE CLOSE DATE, BUT CAN BE AS QUICK AS A DAY AS LONG AS A MONTH. IF THERE IS AN ISSUE OR DELAY WITH YOUR ORDERS, WE WILL CONTACT THE ORGANIZATION IN CHARGE AND IT WILL BE THEIR RESPONSABILITY TO PASS ON ANY INFORMATION.
- **WE DO NOT PROCESS ORDERS UNTIL THE STORE CLOSES.** BE MINDFUL OF THIS WHEN SELECTING SHIPPING OR PICKUP.

TEAM STORES ARE A LOT OF WORK. WE CURRENTLY DO NOT CHARGE TO SET THEM UP. LETS KEEP THE PROCESS AS SMOOTH AS POSSIBLE!